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919-854-1401 MBS&S

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Attorney Docket No. 9292-2

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re: DiVenuta et al.

Application No.: 10/672,556

Filed: September 25, 2003

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING
TARGETED MESSAGES FOR PHARMACY INTERACTIVE VOICE RESPONSE (IVR)
SYSTEMS

Confirmation No.: 8847

Group Art Unit: 2645

Examiner: Ovidio Escalante

March 20, 2006

Commissioner for Patents

Box 1450

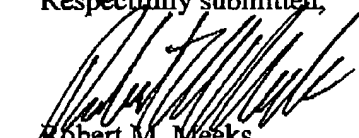
Alexandria, VA 22313-1450

STATUS INQUIRY

Sir:

Applicants respectfully inquire as to the status of the above-identified patent application,
and when the next communication from the U.S. Patent and Trademark Office regarding this
application can be expected.

Respectfully submitted,



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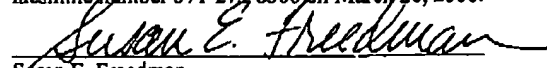
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CERTIFICATION OF FACSIMILE TRANSMISSION
UNDER 37 CFR § 1.8

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Susan E. Freedman
Date of Signature: March 20, 2006